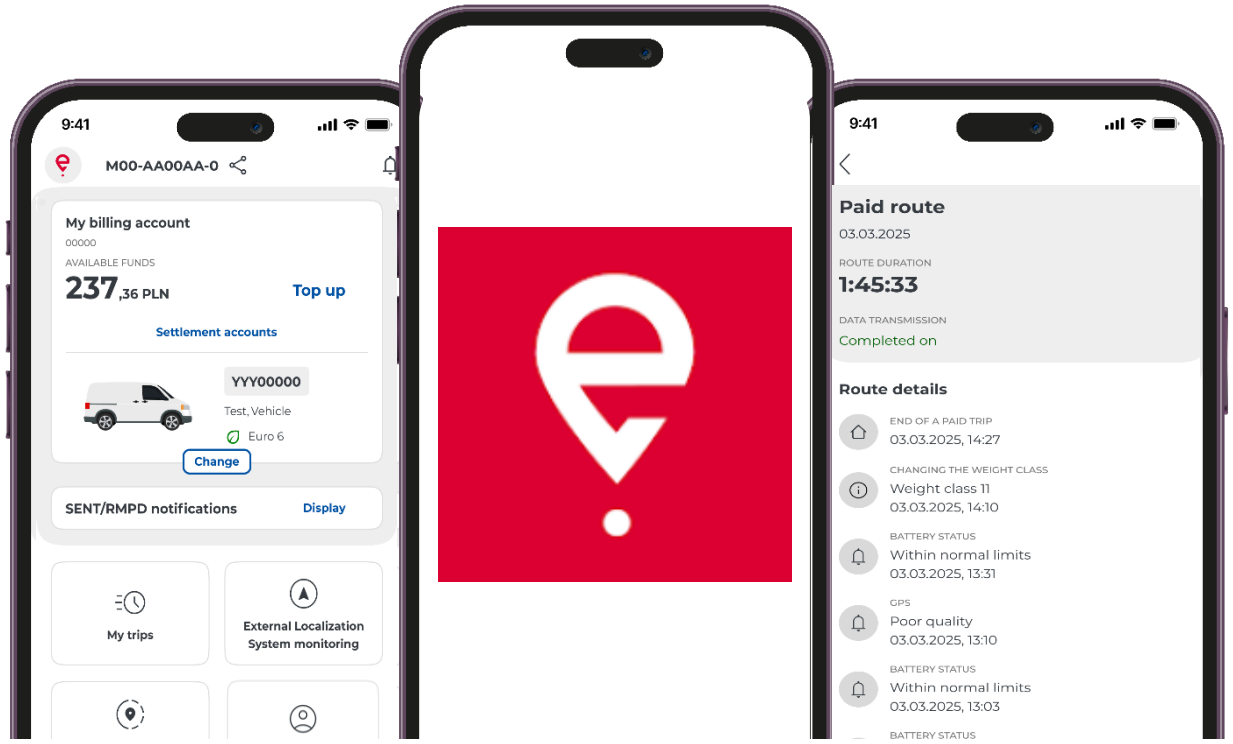
e-TOLL PL mobile application

User Manual



e-TOLL PL mobile application

The application enables convenient **payment of electronic toll for driving on toll road sections in Poland.**

It is aimed at users of vehicles and combinations of vehicles with a maximum permissible weight of over 3.5 tonnes, i.e. heavy vehicles.

In addition, the application **supports transports/trips covered by monitoring in the System for Electronic Transport Supervision (SENT).**

Launching for the first time

e-TOLL PL mobile application

The application is free of charge and can be downloaded from the **Goggle Play** and **App Store**

For the mobile application to work correctly, it will need:

- **Internet access;**
- **turned on location;**
- **turned off battery optimization** (for the Android operating system).

STEP 1

Install the application.

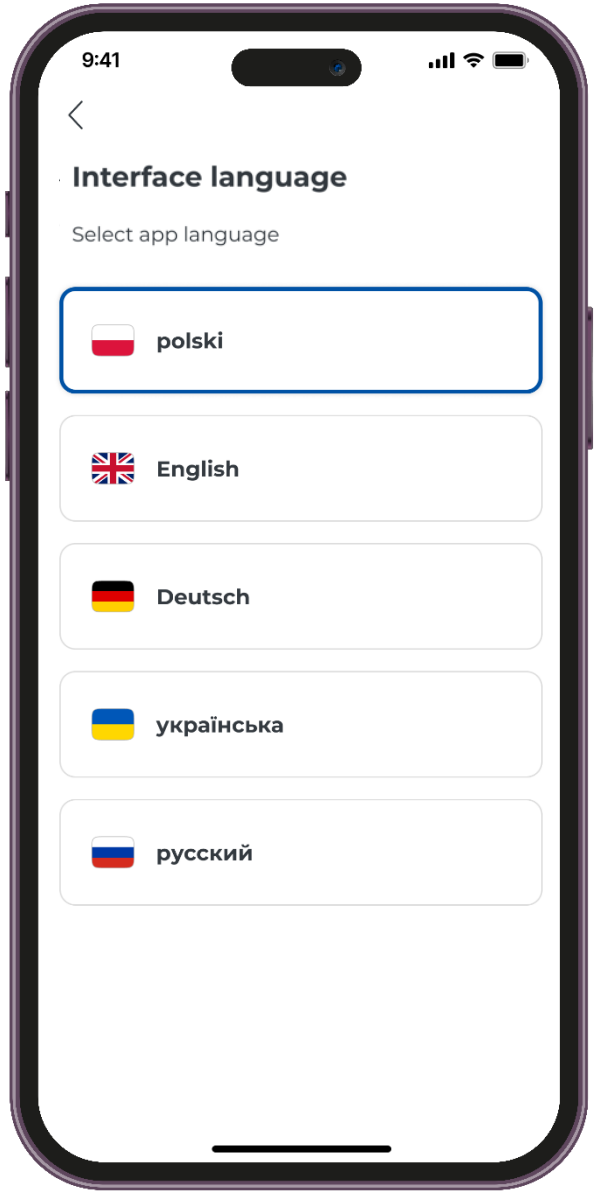
Once the application has been successfully installed, a welcome screen with data loading message will be displayed.

STEP 2

Select the language

Select the language

If the application automatically detects that the device language complies with one of the languages available in the application, this step is skipped and the detected language set as default.



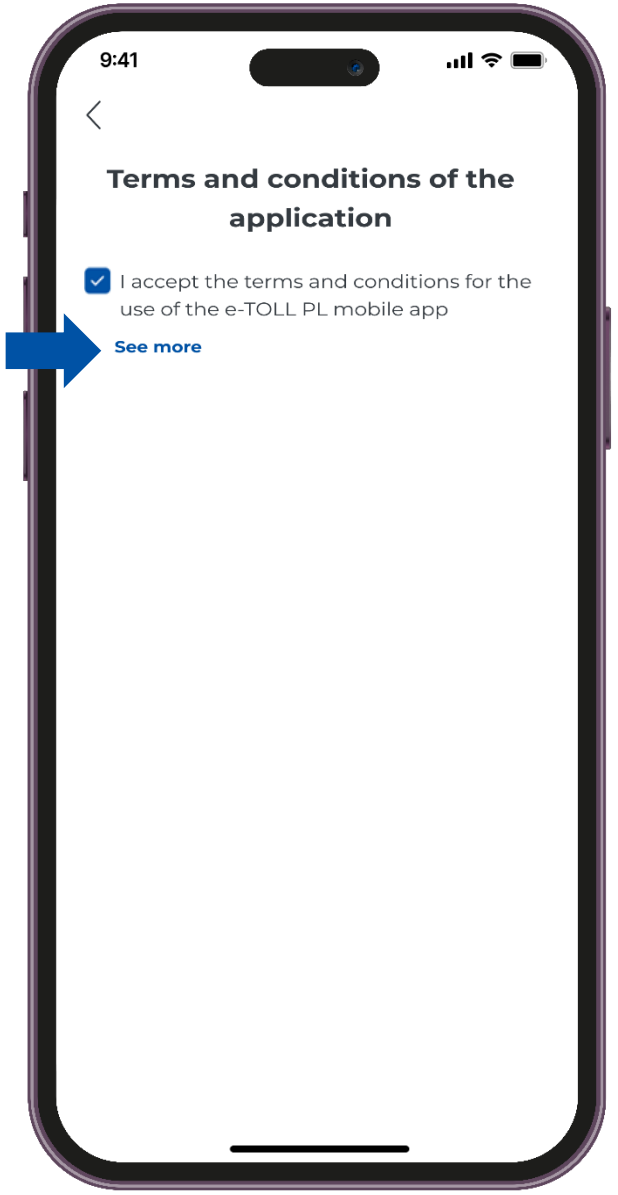
STEP 3

Accept the Terms and Conditions

Accepting the Terms and Conditions is required to use the application.

In order to view the Terms and Conditions, click the **“See more”** button.

Then **tick the checkbox** to continue.

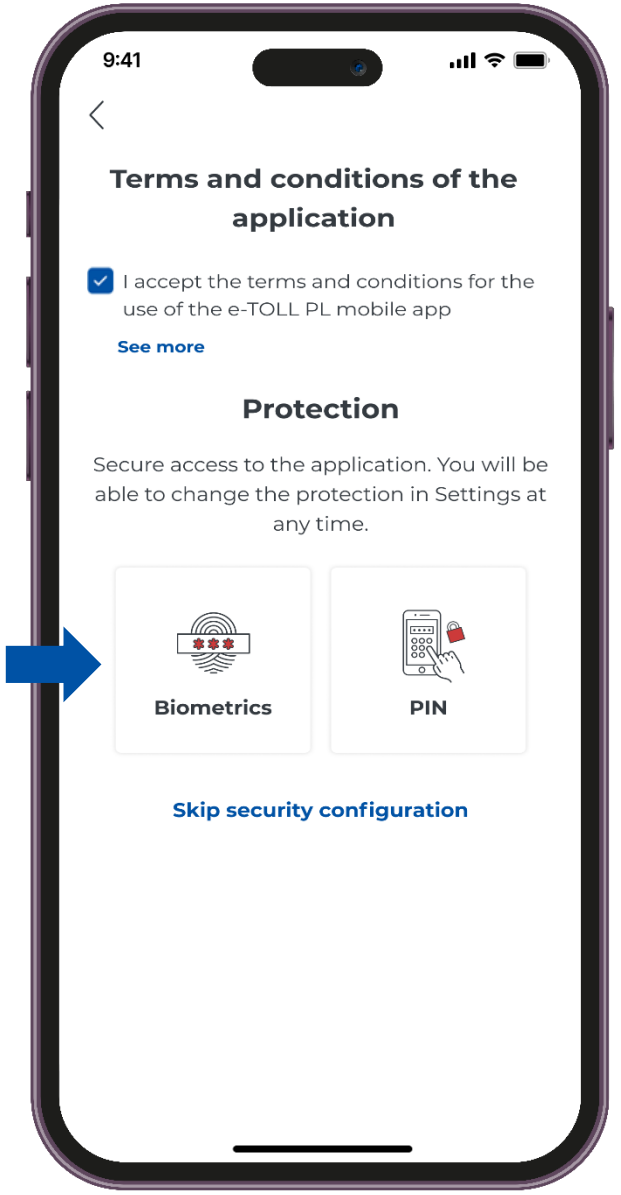


STEP 4

Set up the security

After accepting the Terms and Conditions, the application offers a selection of security options, such as: **Biometric and PIN login.**

You can skip the security configuration and move on.



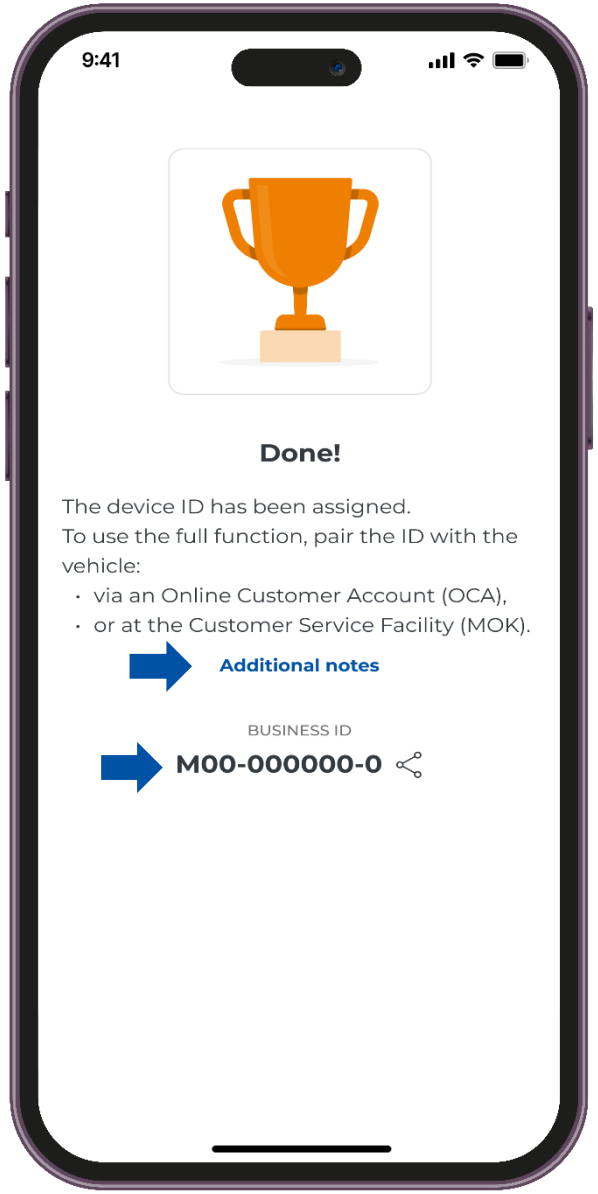
STEP 5

Device ID

In the next step you will receive a **unique business ID of the application**.

By selecting the **“Additional notes”** option, the application will display a message on how to link the business ID in the Online Customer Account (OCA).

You will also see **“Business ID”**on the screen, which you can copy or share.



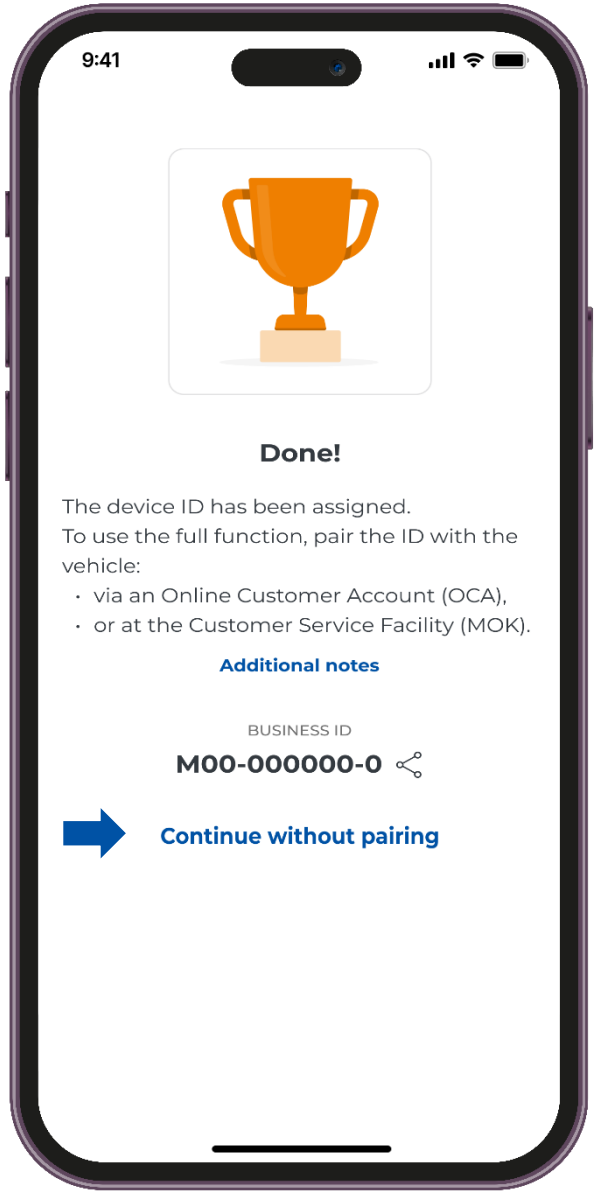
STEP 5

Device ID

If you select the **“Continue without pairing”** option, the application will redirect you to the home screen.

Please note that without linking the ID to the vehicle, it will be impossible to pay for the travel.

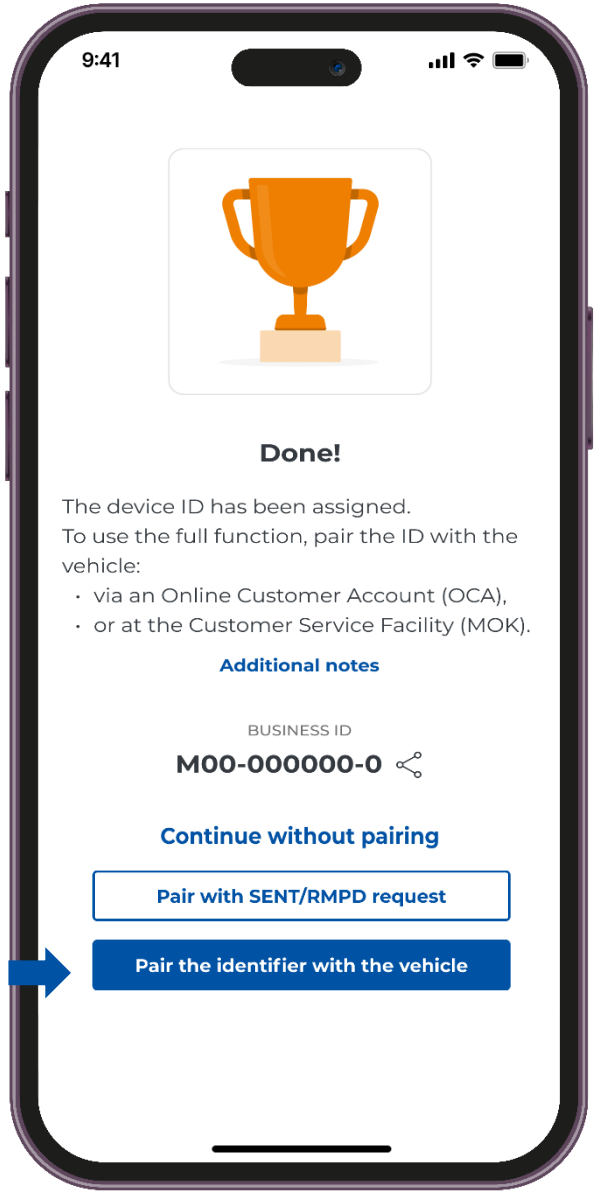
Likewise, failure to link a business identifier to a SENT or RMPD declaration will prevent a journey from being completed in SENT.



STEP 6

Link the device

After selecting **“Pair the identifier with the vehicle”**, the application will direct you to the OCA website at https://mojekonto.etoll.gov.pl, where you can link your business ID to your vehicle and billing account.

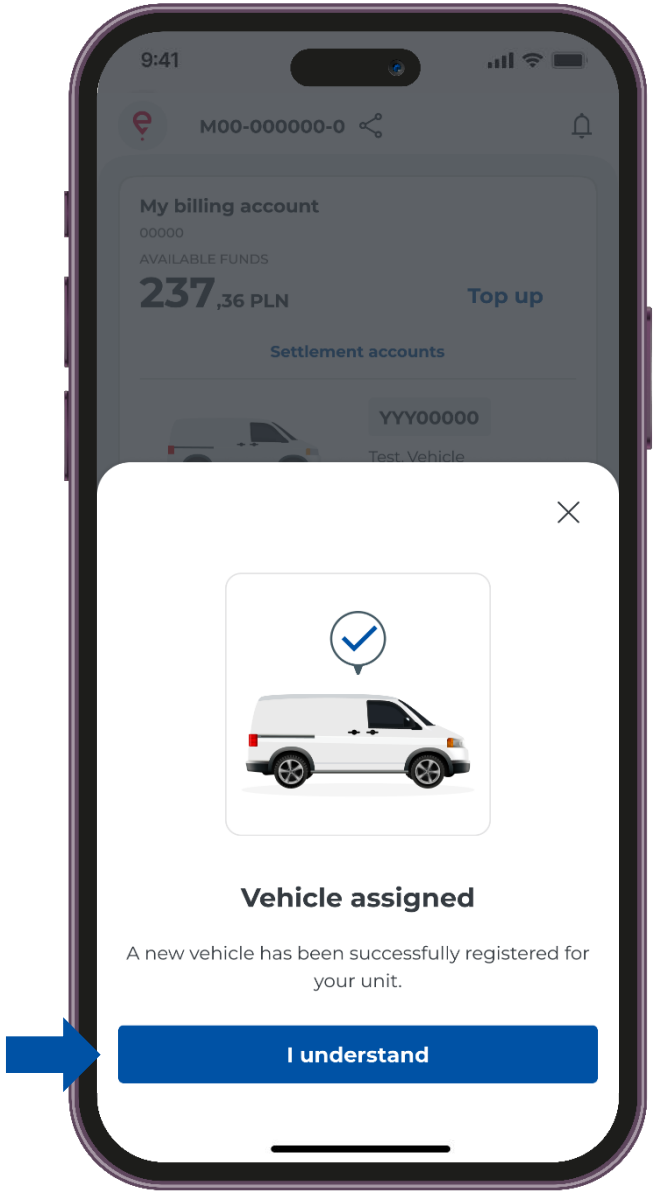


STEP 6

Link the device

Once the business ID has been correctly linked to the vehicle and the billing account, the message **“A vehicle has been assigned”** will be displayed on the screen.

Click the **“I understand”** button to continue.



STEP 7

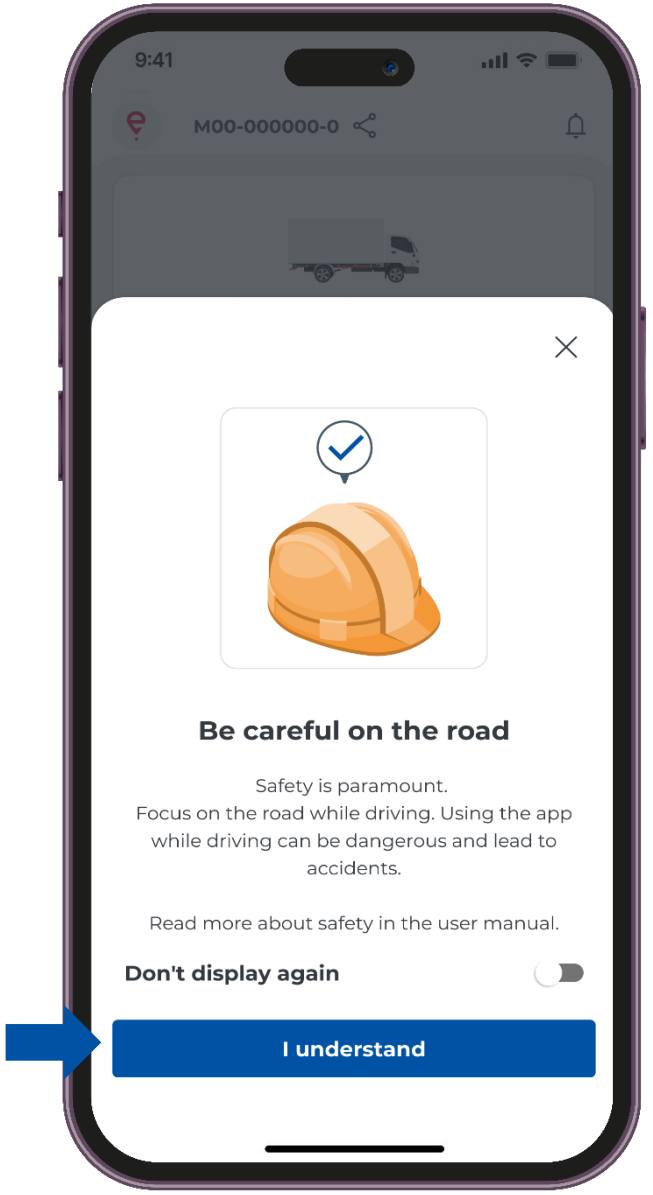
Safety message

In the next step, a message is displayed to remind users to follow the road traffic regulations: **“Be careful on the road”.**

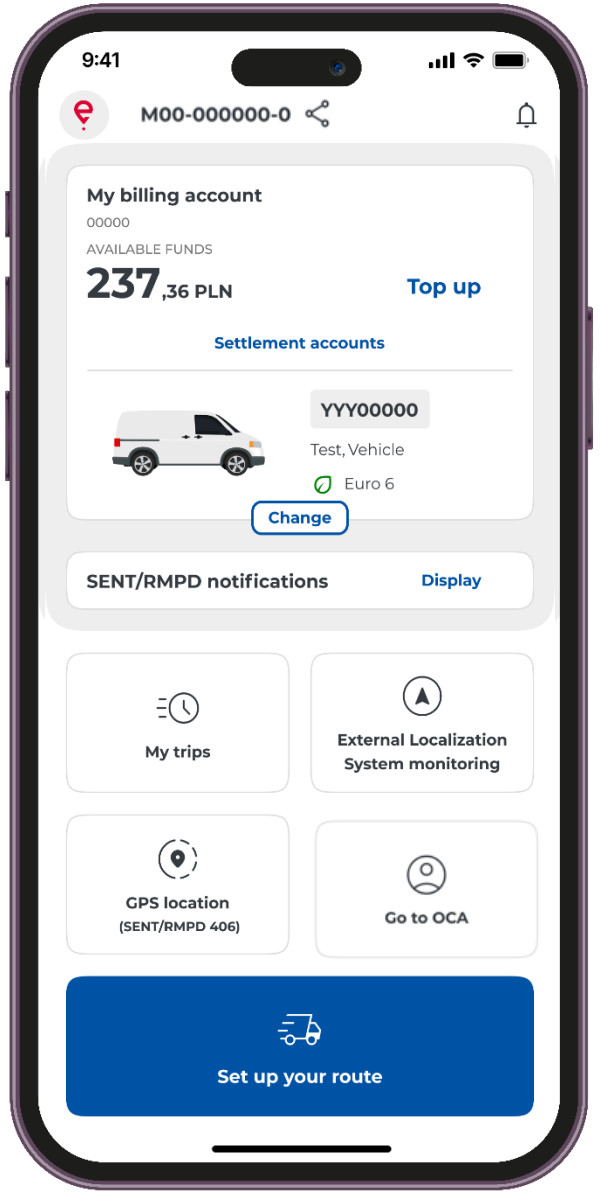
This message is displayed each time the application is started.

If you do not want the message to be displayed again, check the **“Don’t display again”** option.

Click the **“I understand”** button to continue.

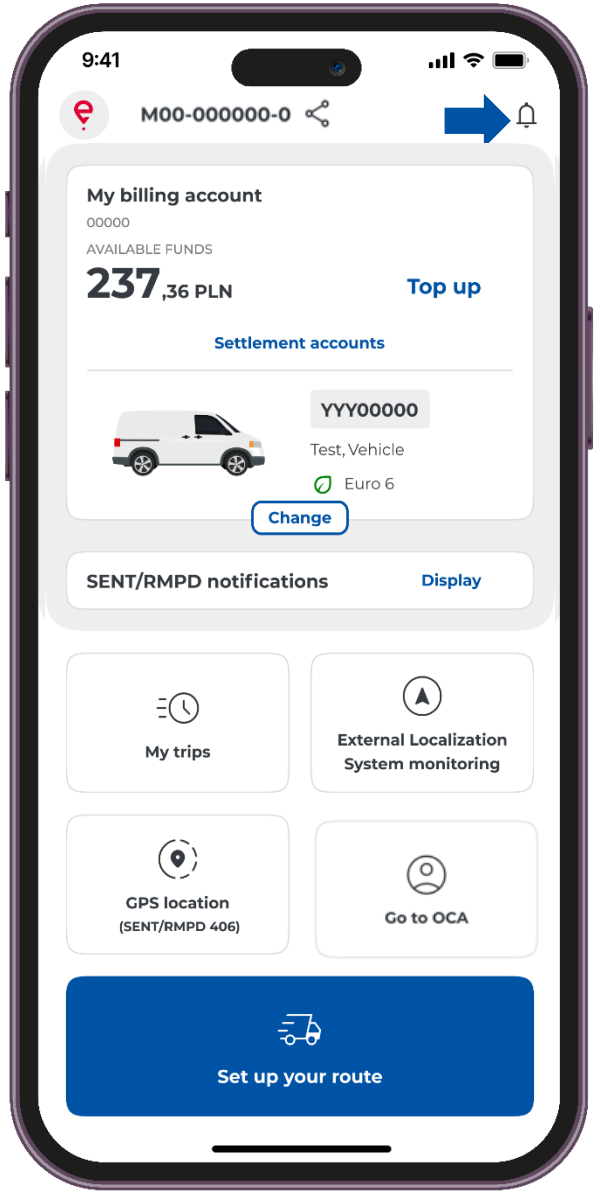


Home screen


9:41
M00-000000-0
My billing account
00000
AVAILABLE FUNDS
237,36 PLN
Top up
Settlement accounts
YYY00000
Test, Vehicle
Euro 6
Change
SENT/RMPD notifications
Display
My trips
External Localization System monitoring
GPS location (SENT/RMPD 406)
Go to OCA
Set up your route

Notifications

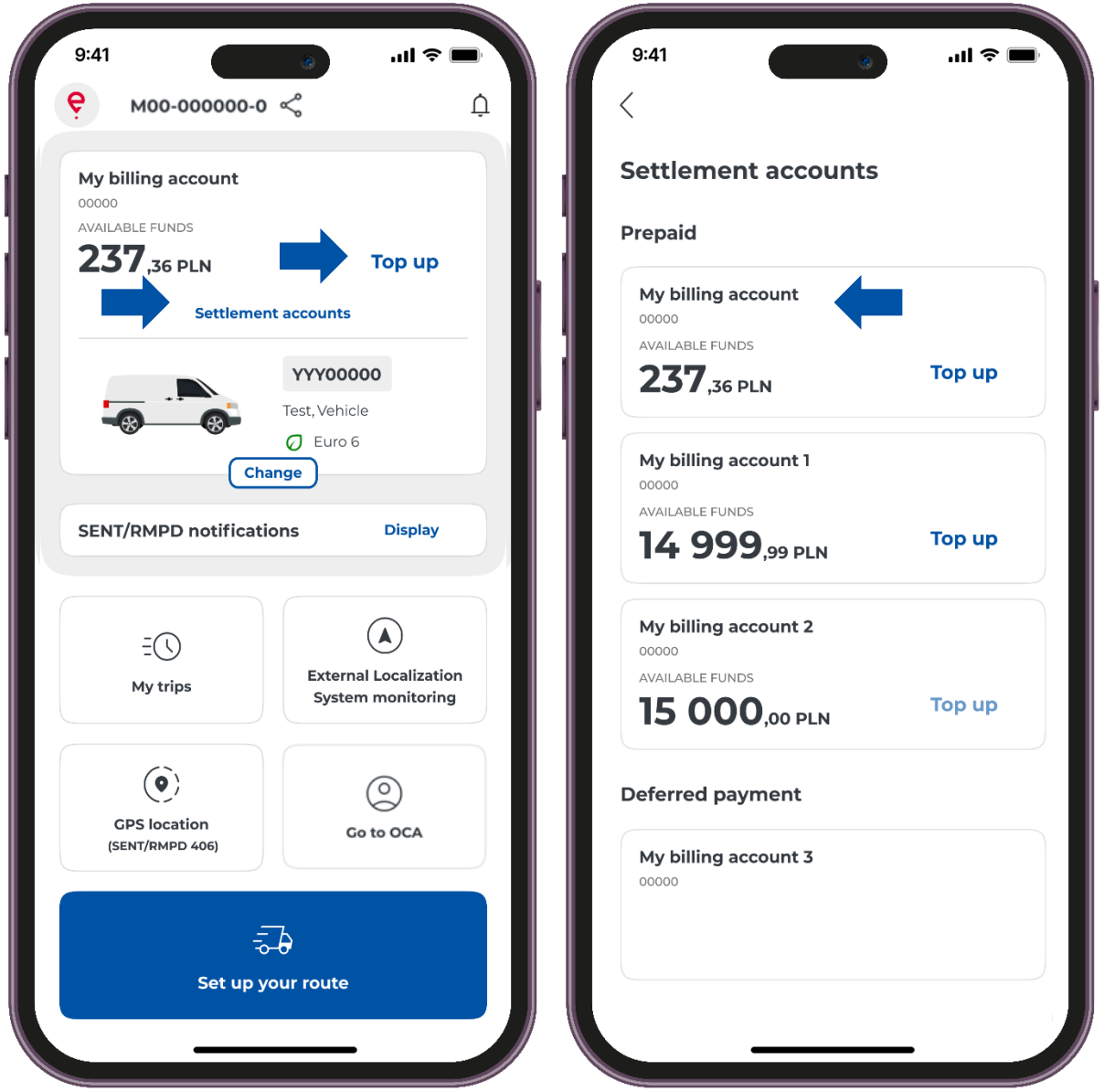
Selecting the buton 🔔 will display a **list of messages** to view and manage yours notifications.



Billing account view

The balance of available funds will be displayed on the home screen. You can also top up your prepaid account using the **“Top up”** button.

When the **“Settlement accounts”** tab is selected, the account screen will be displayed with the option to view the details of a billing account, vehicle or prepaid account top-up.

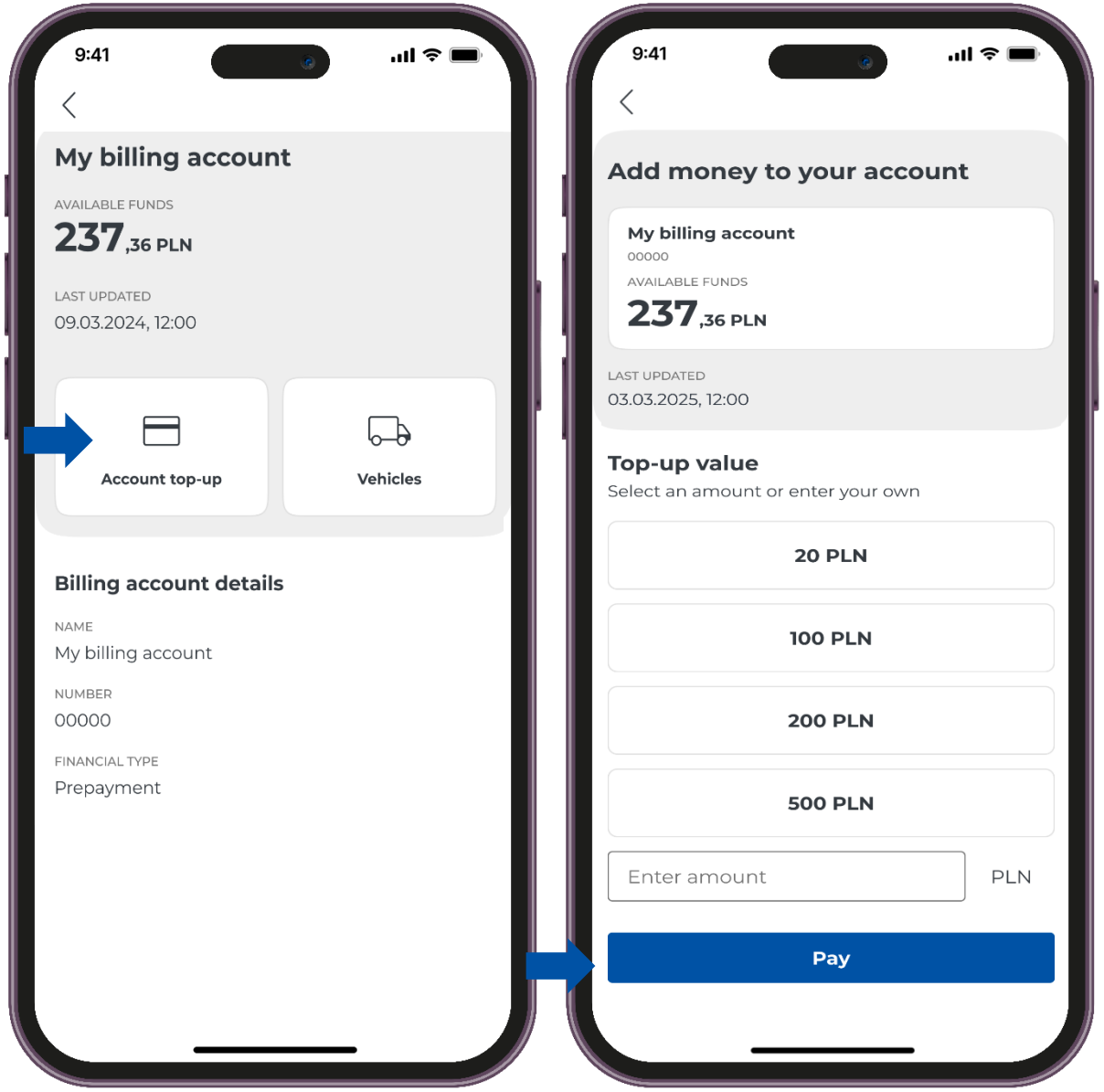


Topping-up the billing account

After selecting the **“Top up”** button, the application allows you to top up your account with a minimum amount of PLN 20.

To top up your account, select one of the suggested amounts or enter a different amount using the keyboard in the text field and then select the **“Pay”** button.

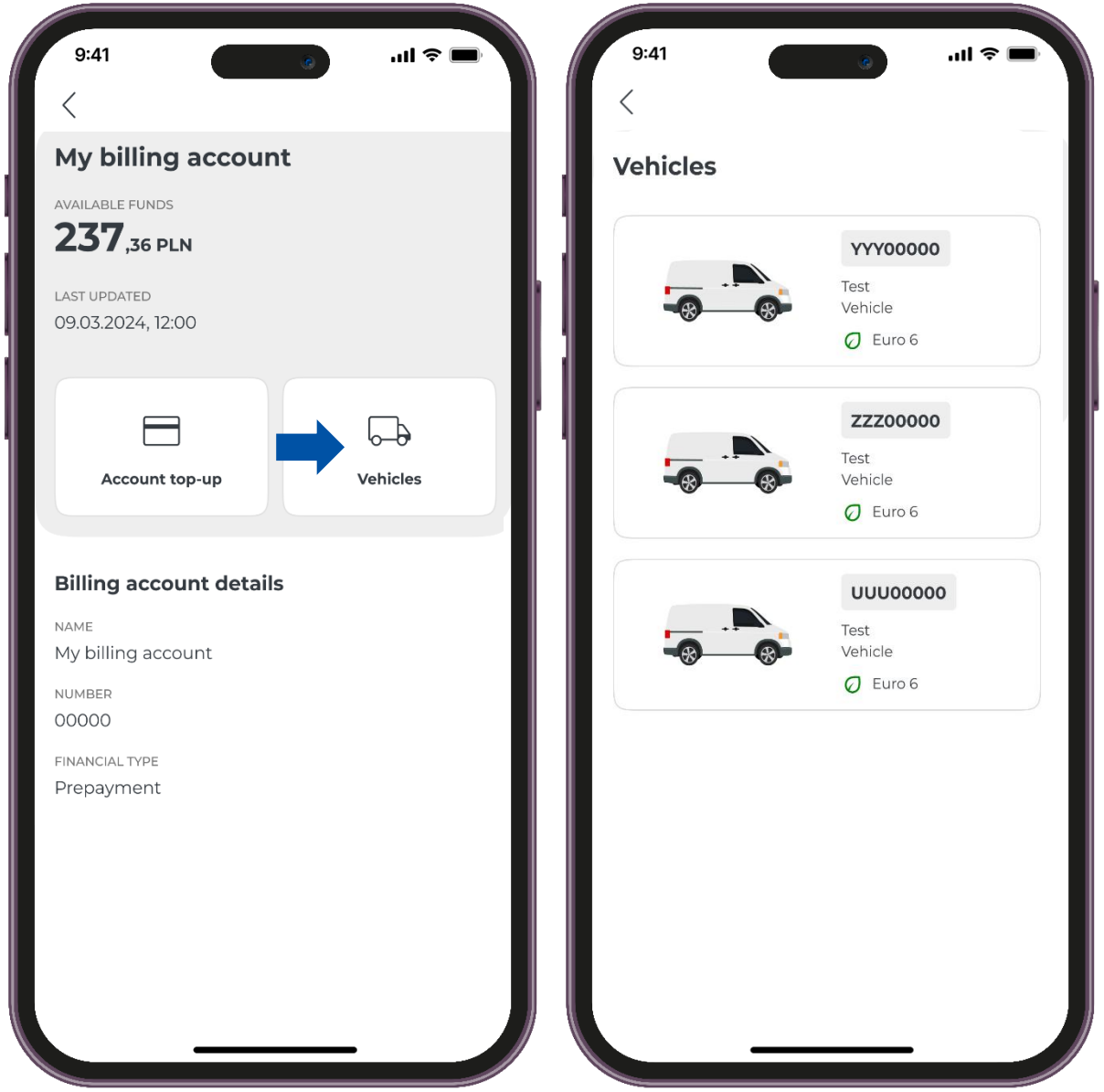
The application introduced limits of the top-up amounts. The minimum amount is PLN 20 and the maximum amount is PLN 15,000.



Topping-up the billing account

Upon selecting the **“Top up”** button, the application also allows you to check the vehicle details.

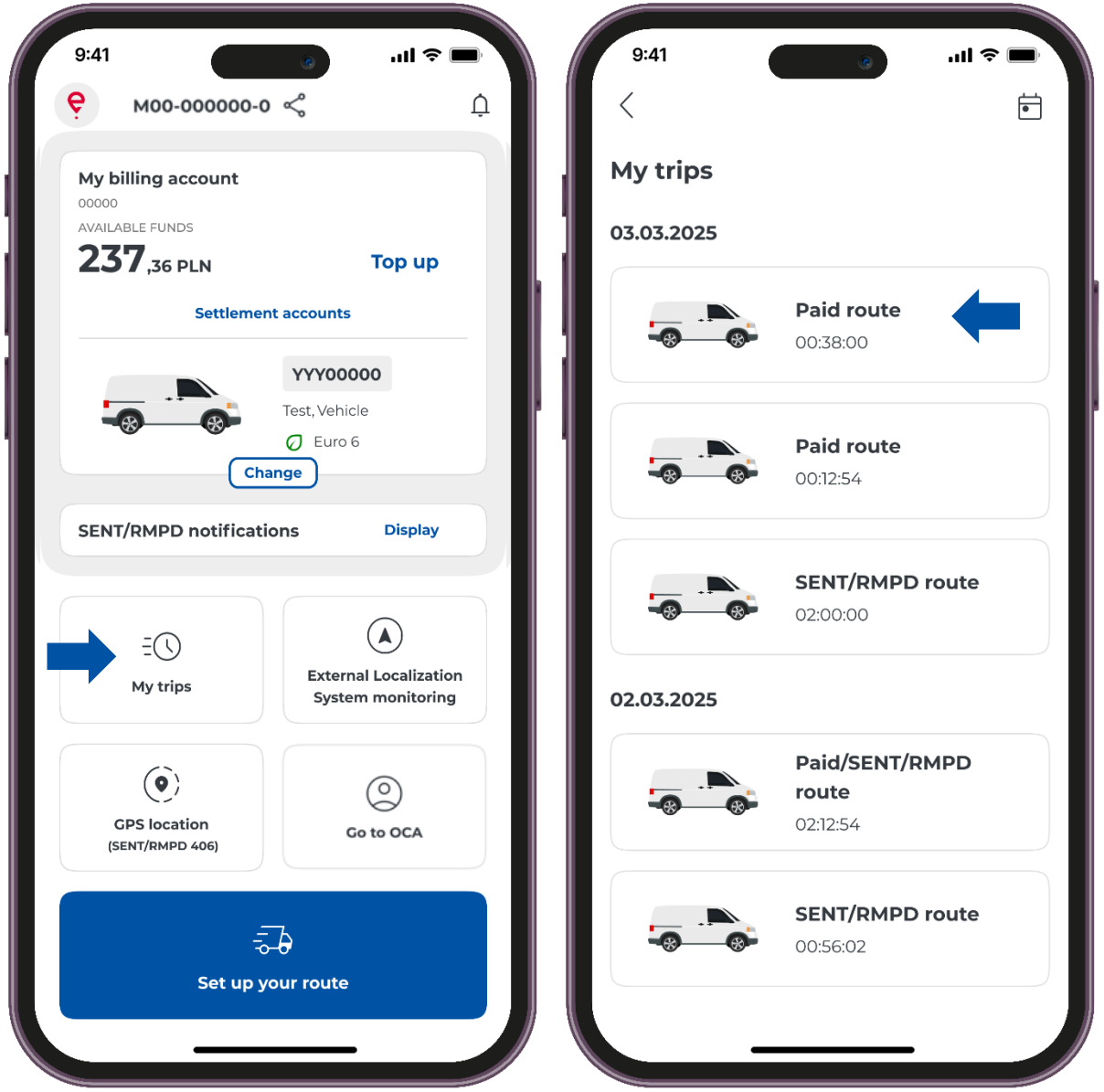
To check the details, select the **“Vehicles”** button.



My travels

The **“My trips”** tab contains a list of chronologically ordered events logged by the application during a travel. Once a travel has been selected, information such as the start and the end of the travel with details will be displayed:

- date and time;
- monitoring mode;
- vehicle data;
- battery or GPS status.



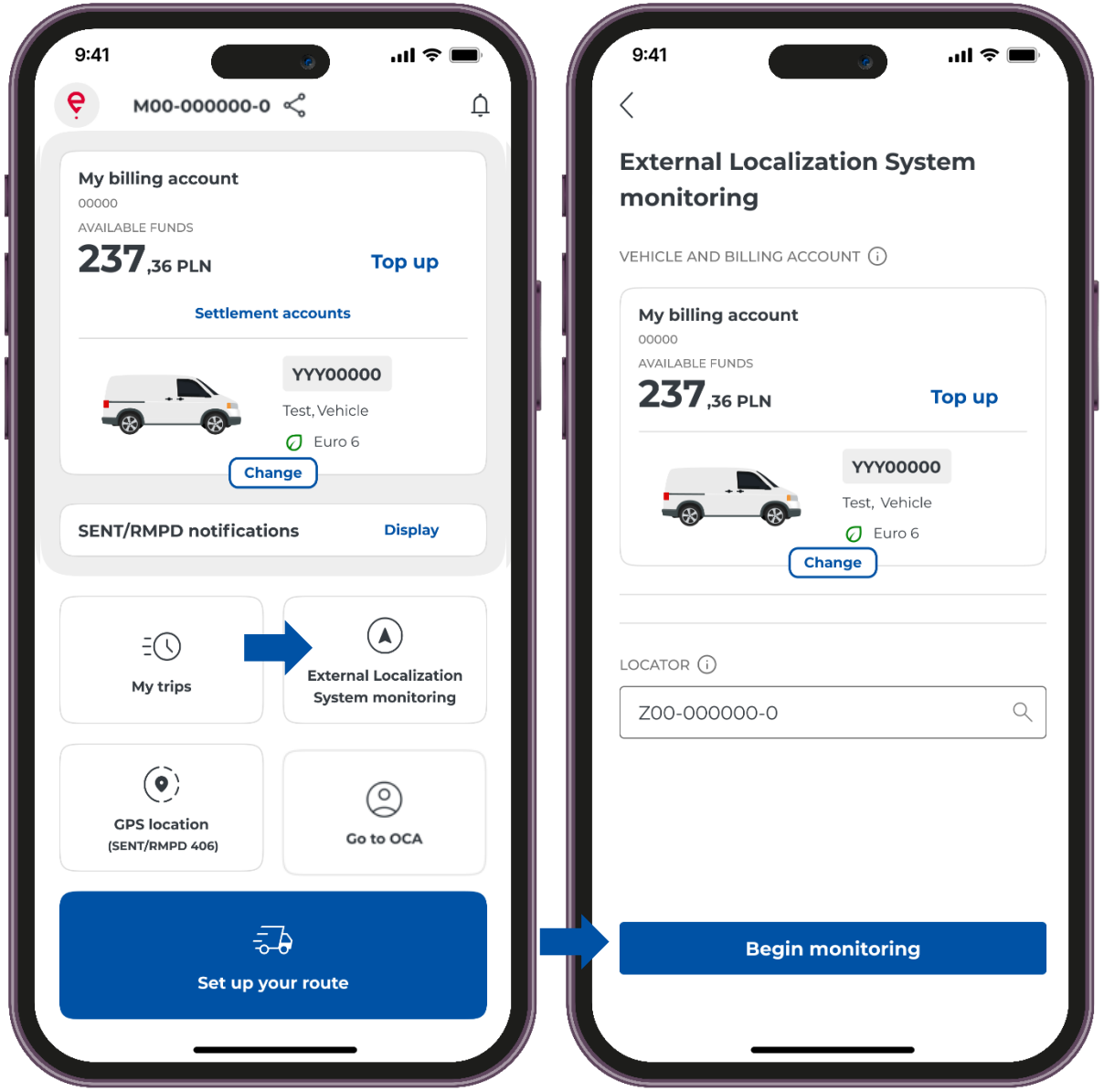
ELS/OBU monitoring

The application supports the option of activating ELS/OBU devices.

Selecting the **“ELS/OBU monitoring”** button will start a process in which you can indicate the ESL/OBU devices you wish to activate.

These devices must be pre-configured in the Online Customer Account and assigned to the vehicle for which the mobile application is assigned as an assistive device.

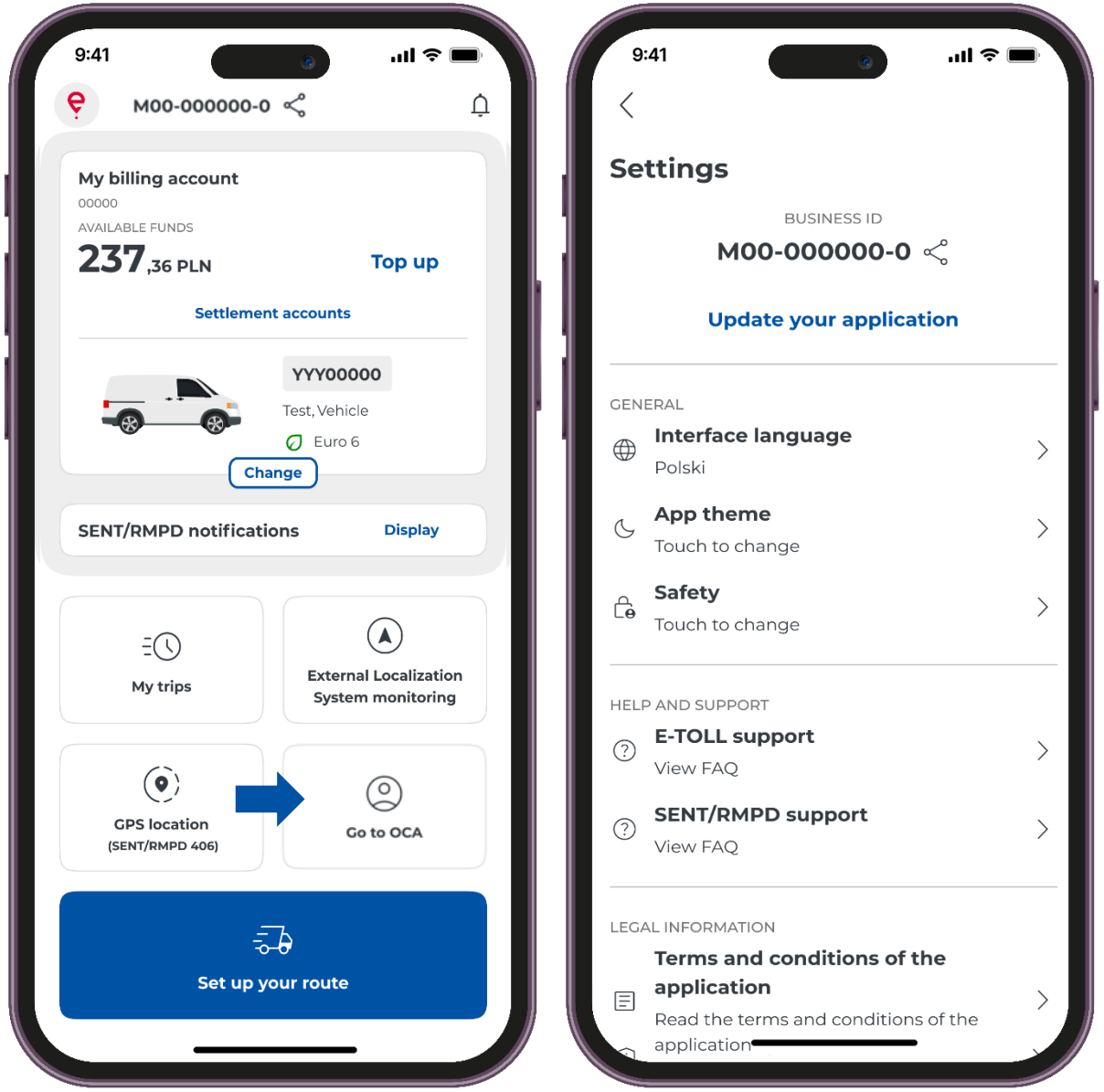
Completion of this process will activate the indicated ELS/OBU.



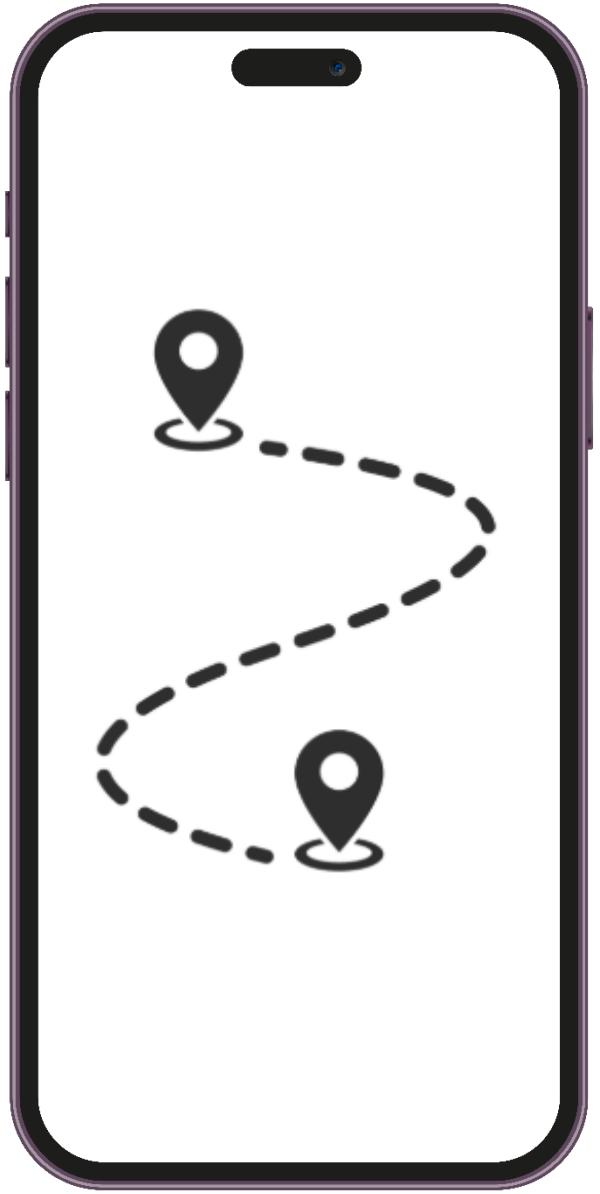
Settings

In the application, you can change the **“Settings”**, i.e. the application language, application motif, security.
In addition, you will obtain information such as:

- Assistance and support
- Legal information
- About the Application



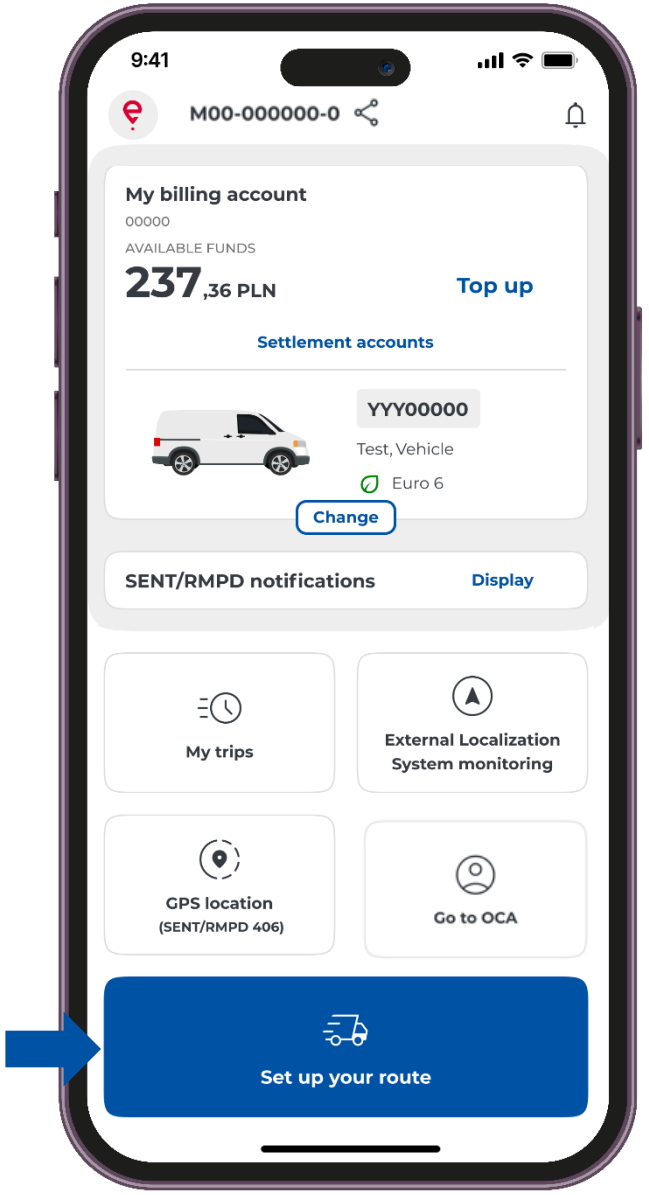
Completion of a paid route



STEP 1

Travel configuration

Click the **“Set up your route”** button to complete the paid route.



STEP 2

Select a travel type

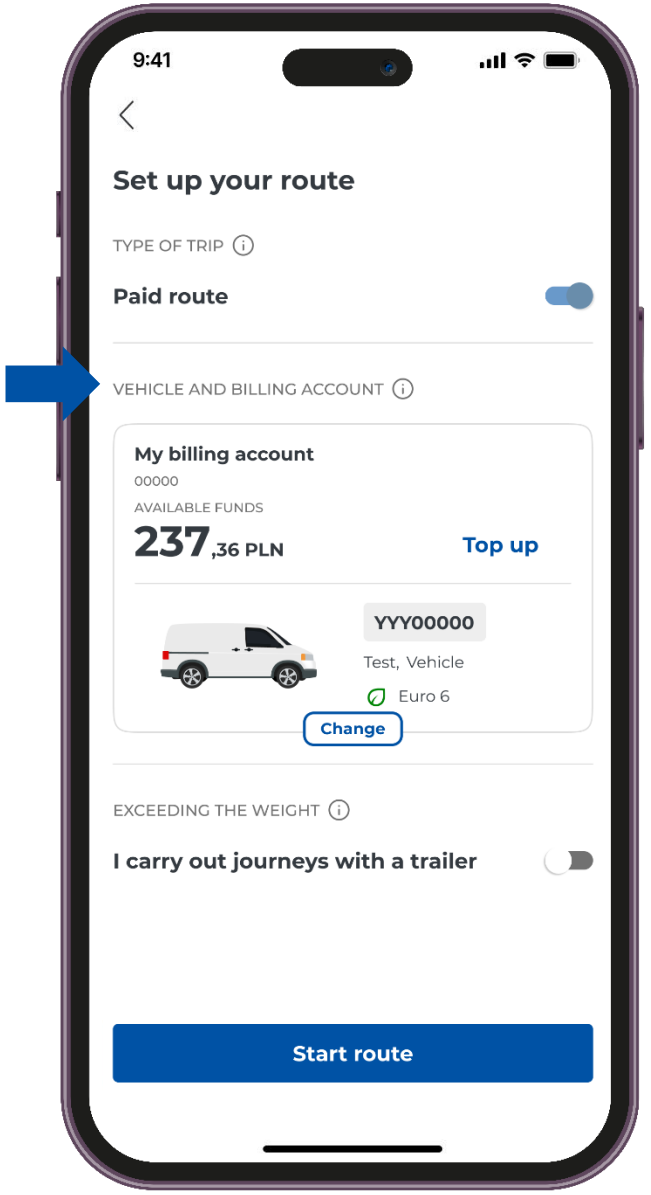
Move the slider at the **“Paid route”.**

STEP 3

Select the account and vehicle

The application will automatically verify the number of billing accounts and vehicles assigned to a specific business ID.

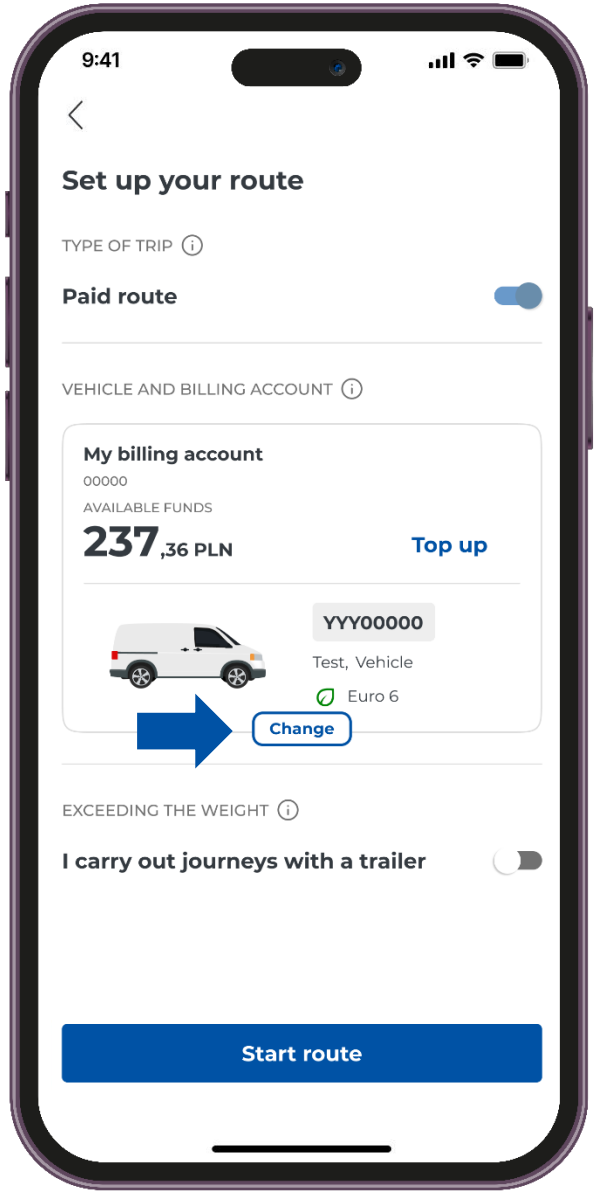
If no travels have yet been made for a given device, the application will show the last vehicle added and the billing account from the OCA service.



STEP 3

Select the account and vehicle

You can change your vehicle and billing account by using the **“Change”** button.

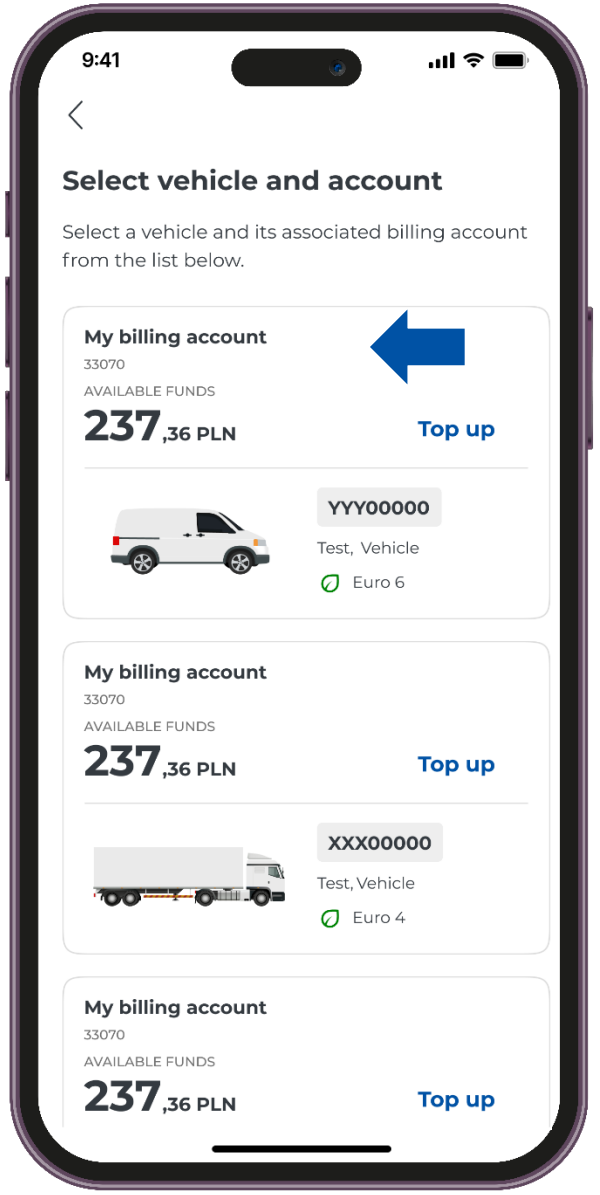


STEP 3

Select the account and vehicle

Then select the appropriate vehicle and billing account.

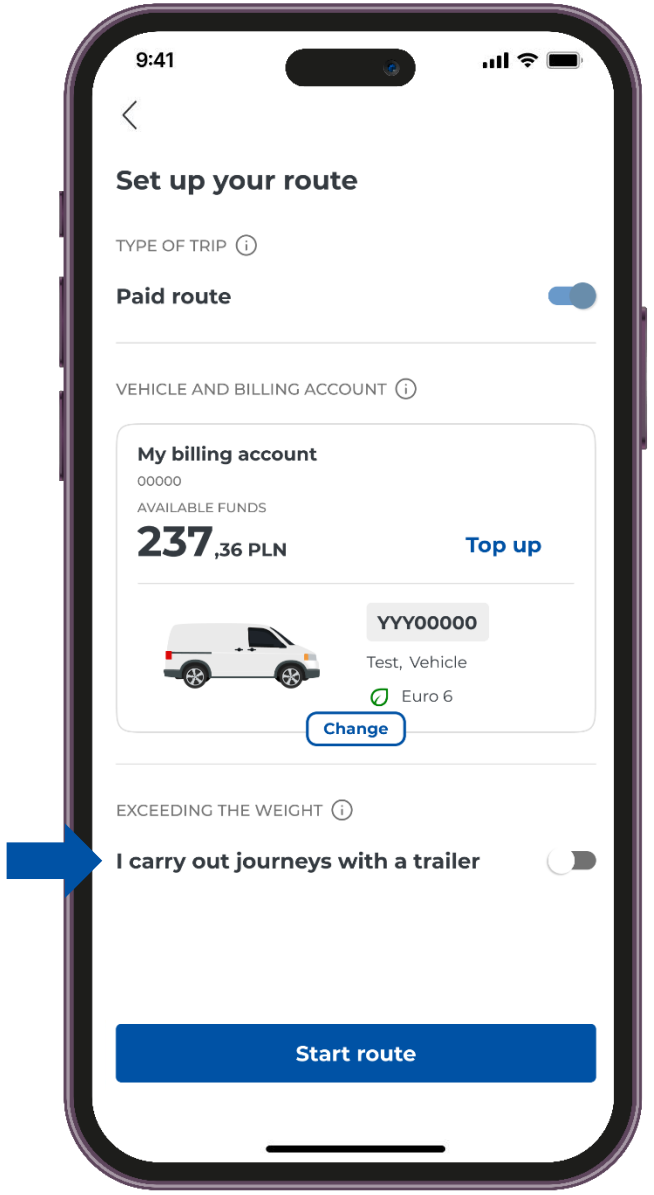
Once you have selected the appropriate account and vehicle, the application will return to the travel configuration screen.



STEP 4

Exceeding the weight class

To declare an excess weight class, move the slider at the option **“I carry out journeys with a trailer”.**

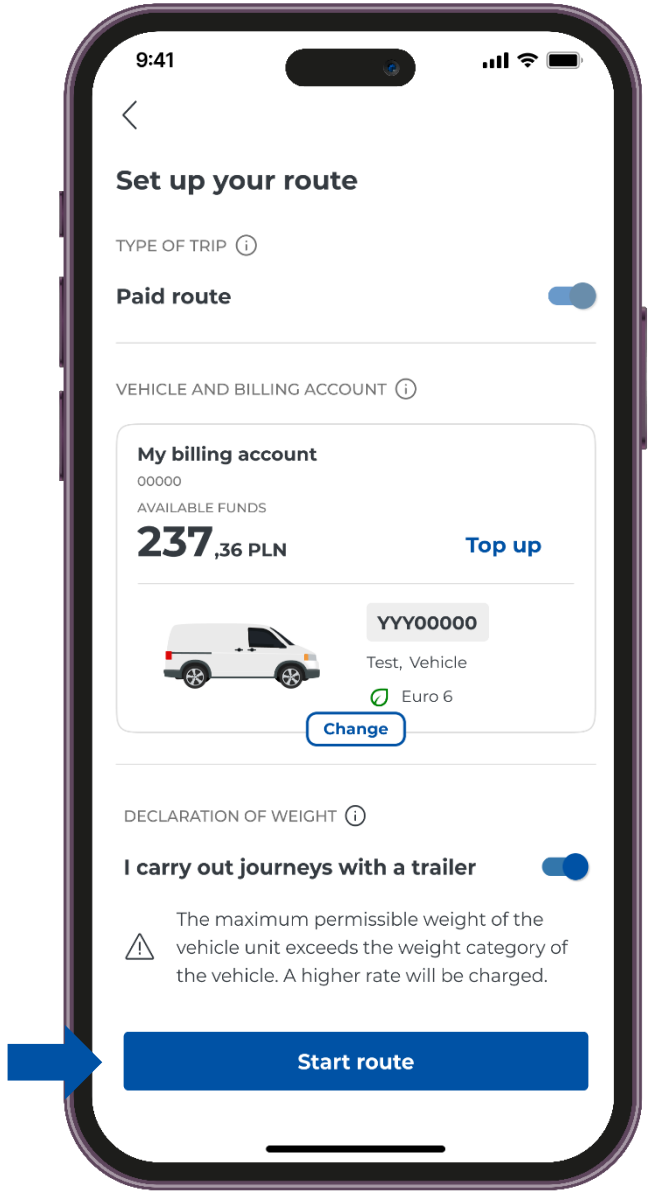


STEP 4

Exceeding the weight class

A message will appear:

“The maximum permissible weight of the vehicle unit exceeds the weight category of the vehicle. A higher rate will be charged”.

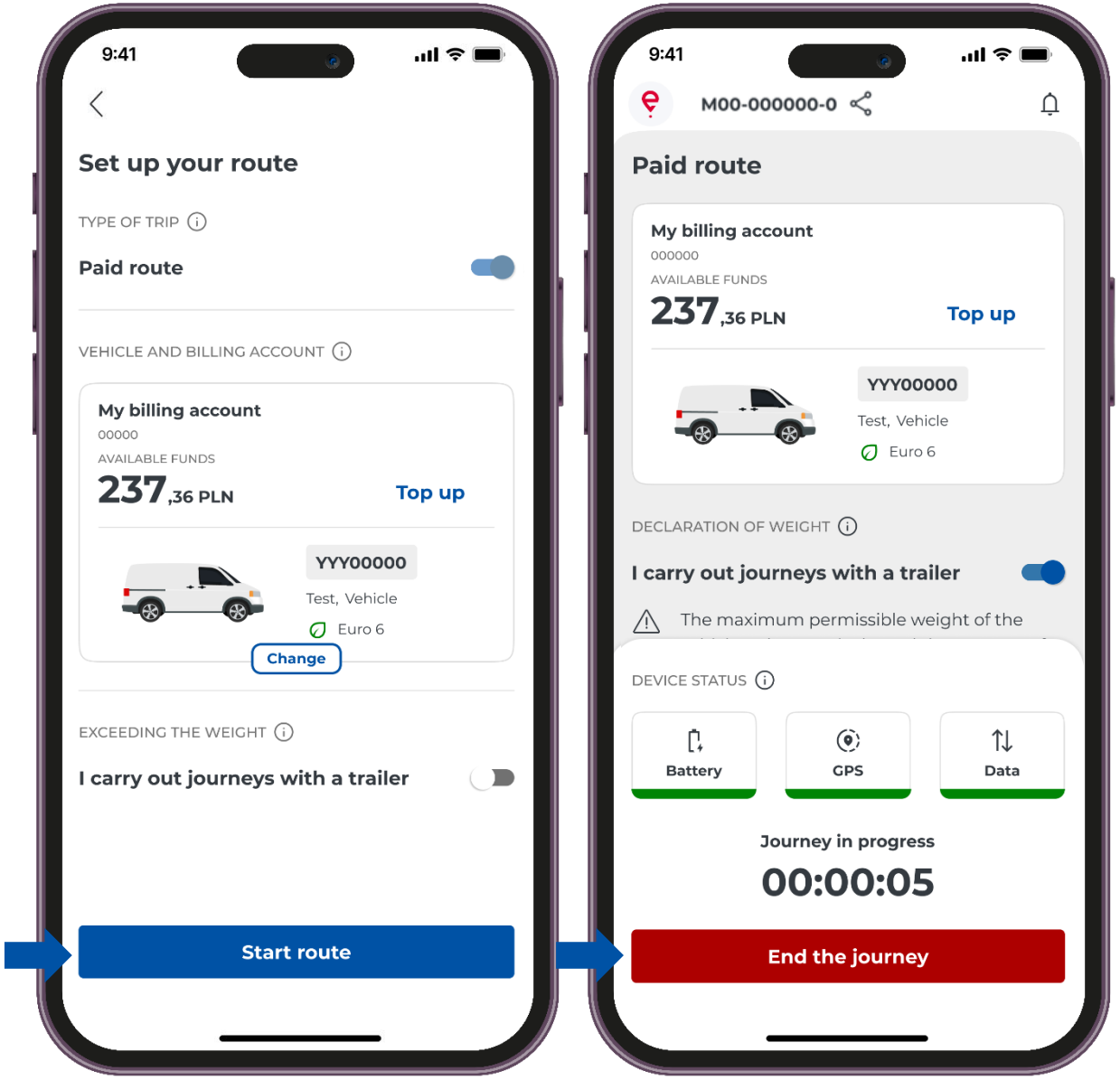


STEP 5

Starting and completion of a travel

Use the **“Start route”** button to start travel.

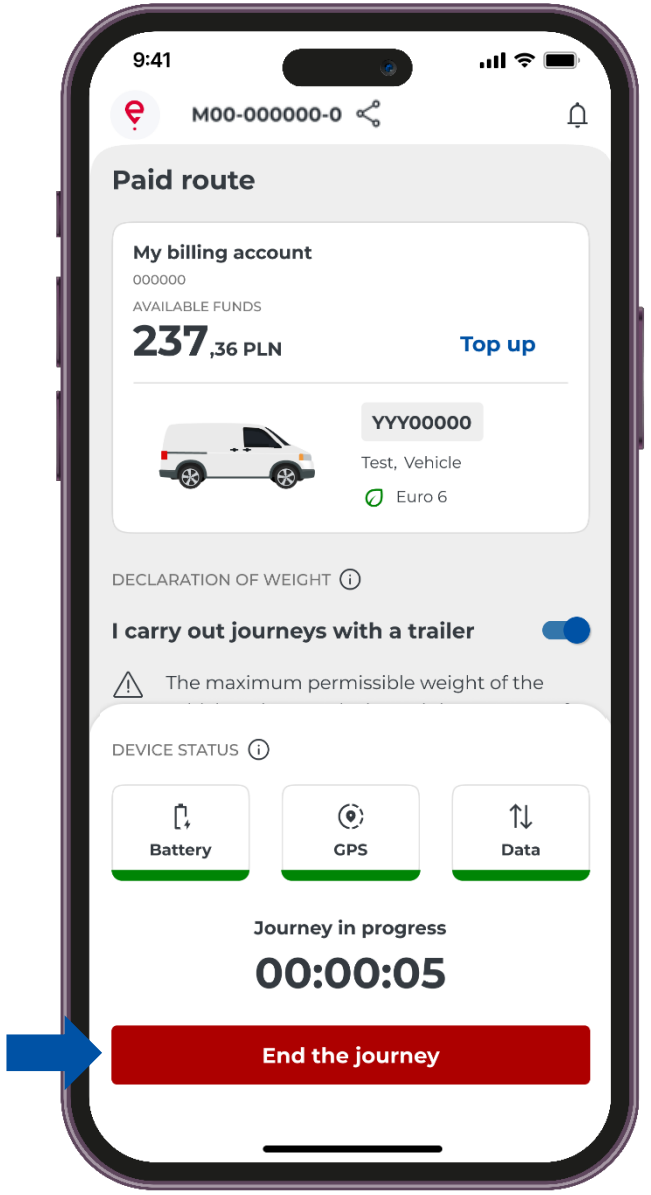
Upon clicking the button, the travel time counter is activated, and the location data is collected and transferred to the e-TOLL system.



Paid route screen

View of a billing account with balance and top-up option

If, during your travel, you notice that there are no sufficient funds in your account, you can use the top-up option.
To do this, use the **“Top up”** button.

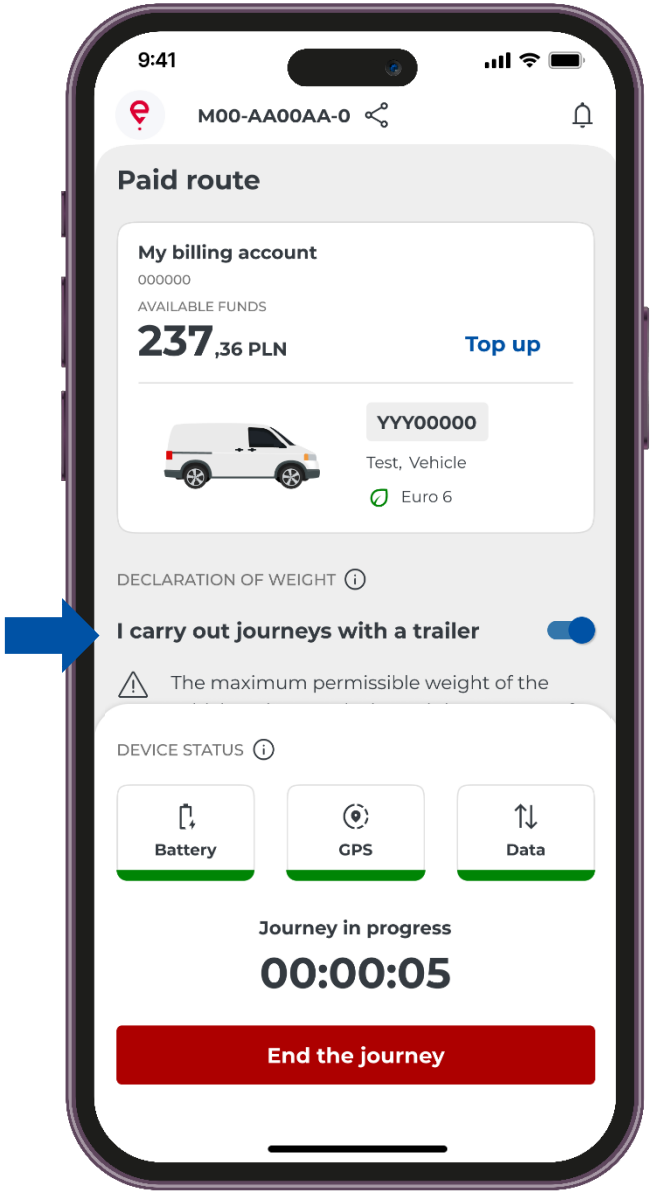


Paid route screen

Declaration of weight

The e-TOLL PL mobile application makes it possible to enable the option of driving with a trailer for vehicles of a specific weight class. The option can be activated both before and during the travel.

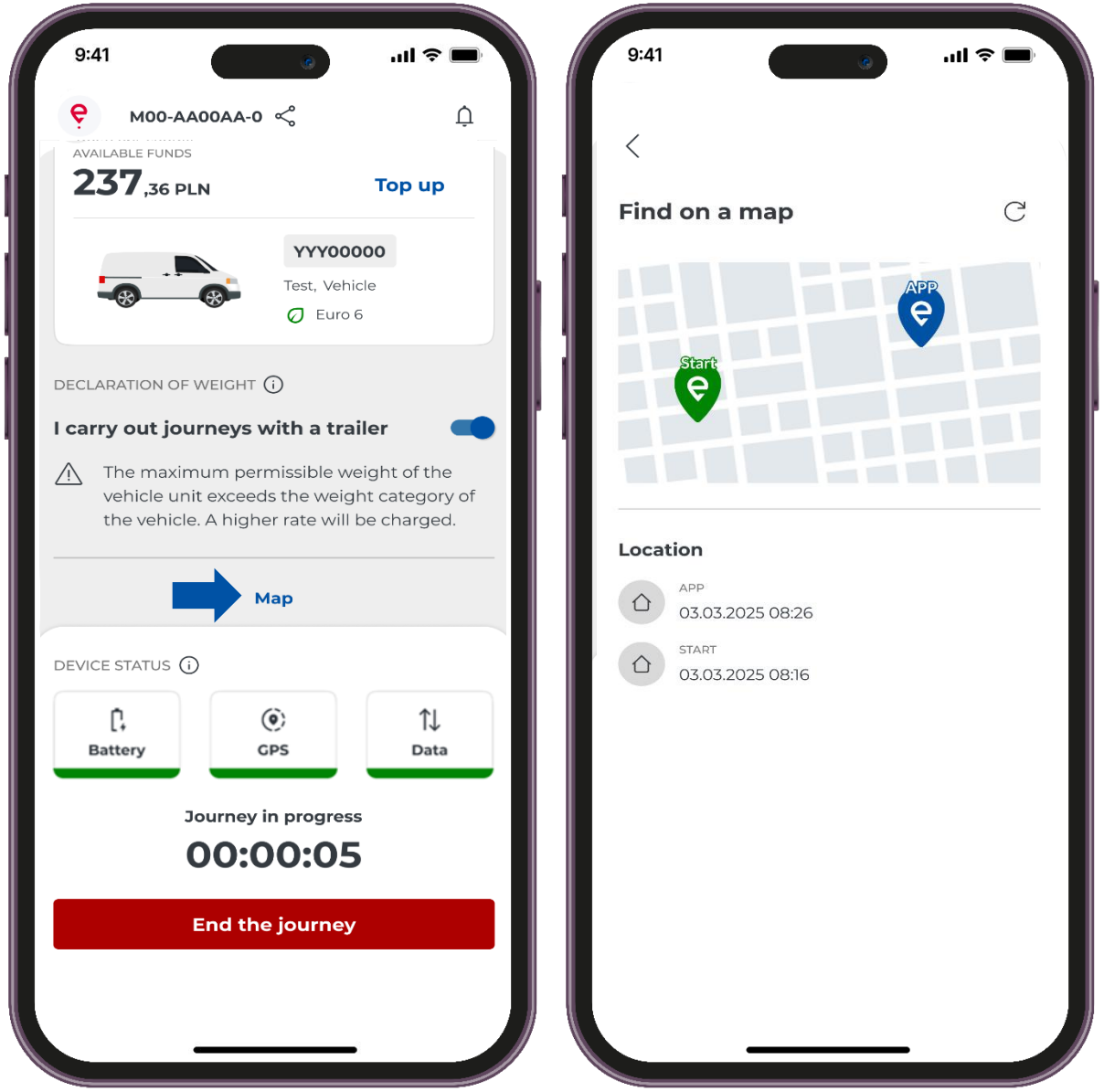
In order to declare the exceeded weight class, move the slider at **“I carry out journeys with a trailer”.**



Paid route screen

Map

If, in the course of a travel, you wish to verify the information on the travel, simply click the **“Map”** button.
A map will be displayed on the screen, which shows the specified locations depending on the selected type of travel.



Paid route screen

System status

The application regularly informs the user about battery level, the level of the GPS location signal and the travel data transfer.

If the icon

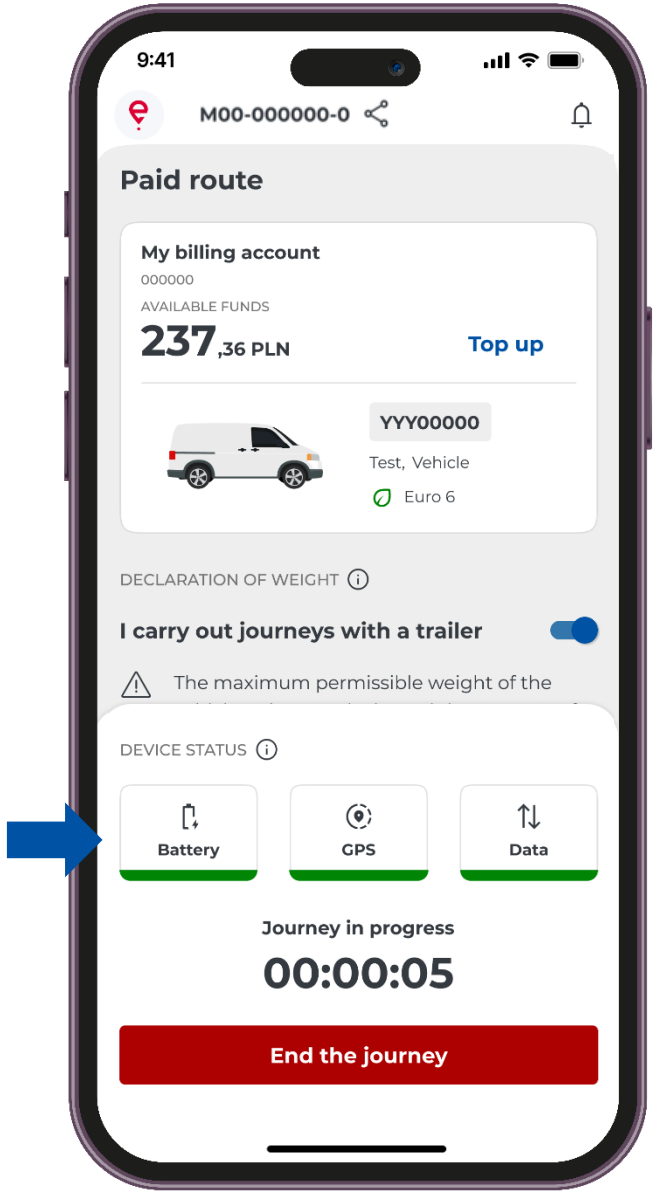
turns red during the travel, it means that the battery level is below 20% and it is necessary to immediately stop the vehicle in order to safely connect the device to a charger.

If the icon

turns red during the travel, it means that the location has not been updated for more than 15 minutes for paid routes (more than 60 minutes for SENT).

If the icon

turns red during a travel, it means that there is no connection with the server and no data has been transferred for more than 15 minutes for paid routes (more than 60 minutes for SENT).

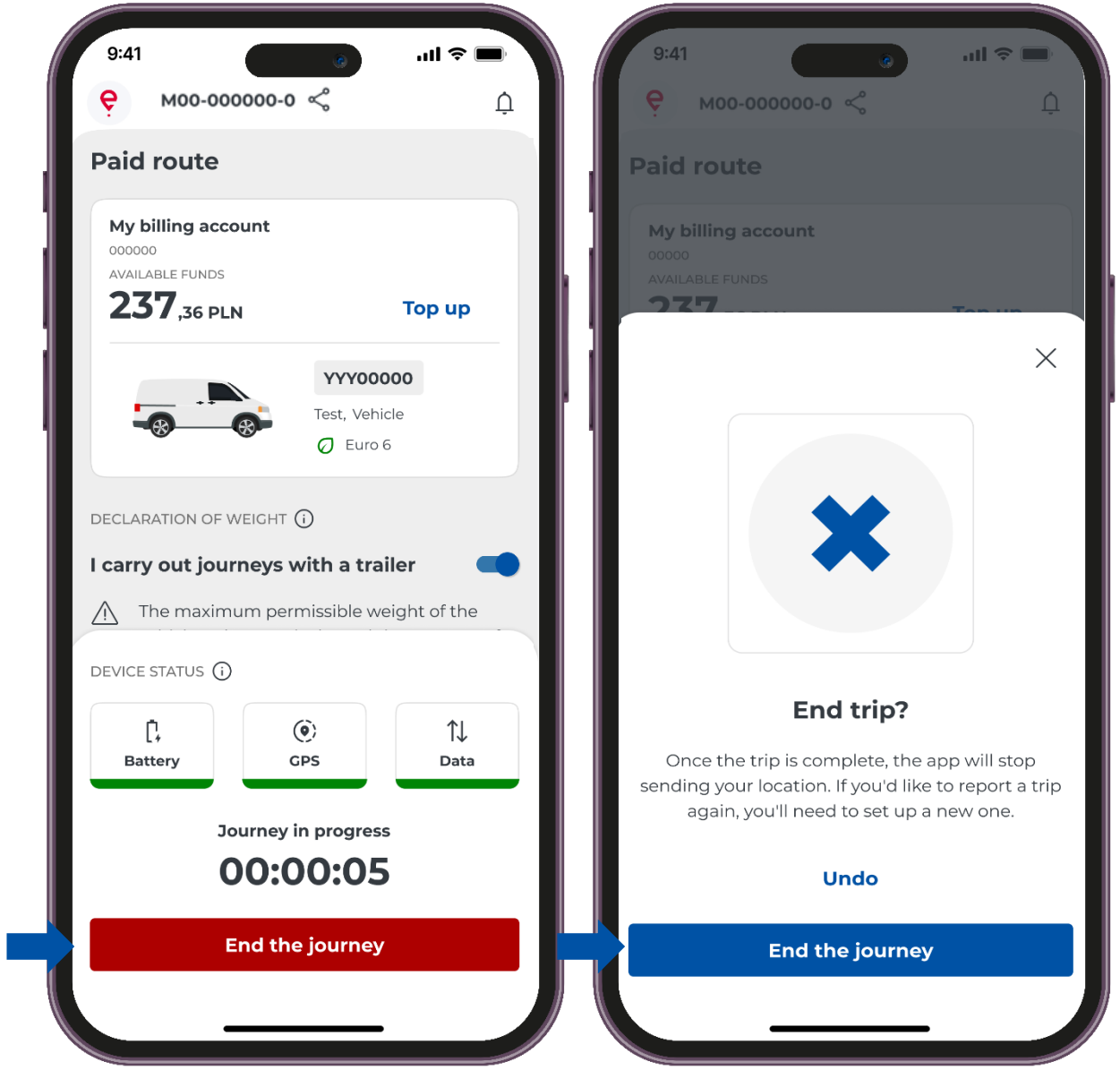


STEP 6

Ending the travel

Click the **“End the journey”** button to end the travel.

A message will then be displayed to inform you that the data transfer is complete.
Click the **“End the journey”** button to confirm your selection.



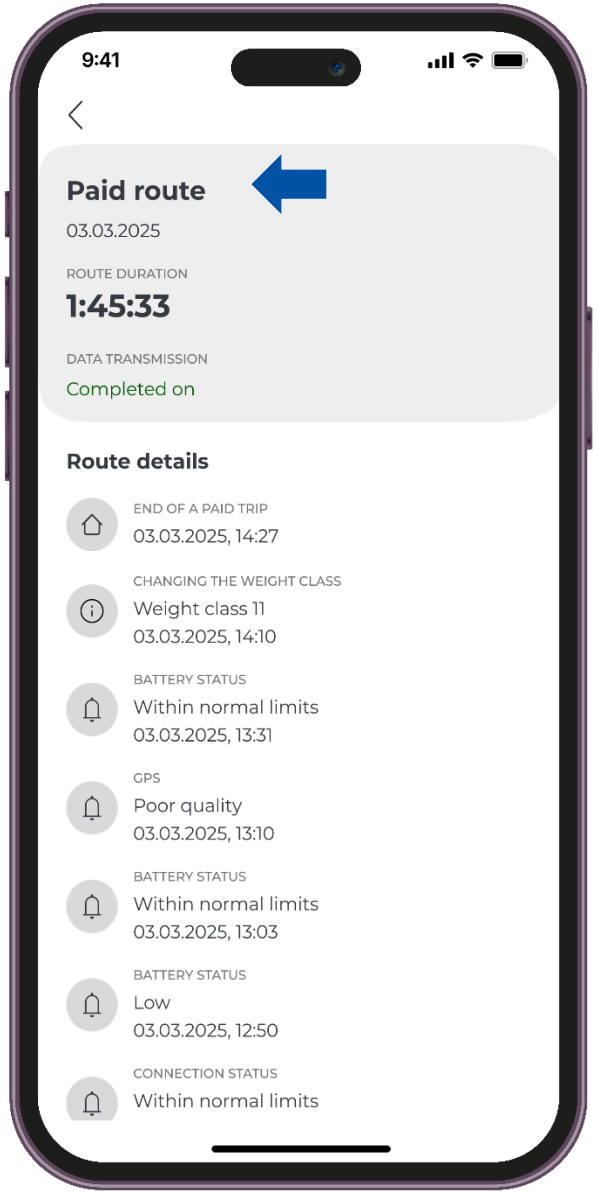
STEP 7

Travel summary

A travel summary will appear in a new window.
On the screen, you will see details of the individual data:

- Travel type
- Date
- Duration
- Data transfer
- Travel details
- Vehicle data
- Billing account details

Clicking the **“Close”** button will take you to the home screen of the application.



More about the e-TOLL PL mobile application on www.etoll.gov.pl